Citizens Email

Email Pricing

Email accounts are provided with all Citizens Internet services. Check your current internet plan for the number of email addresses included.

Additional Email Addresses Each additional email account is filtered by Red Condor and has 1GB of storage space.

A la Carte — $1 per month
Block of 25 addresses (same domain) — $12.50
Email only - $5.00 (without our internet service)

Junk Mail & Virus Protection

Citizens provides junk mail and virus protection with every email account through a service called Red Condor. Red Condor filters all email messages and identifies any that may be categorized as spam, junk, phishing, or contain a virus or other dangerous content. These messages have been filtered and held in quarantine for your review.

Email Filter Pricing (without Citizens email service)

A la Carte — $1 per month
Block of 25 addresses — $12.50

Email Server Settings	SWVA accounts	Personalized Domain name accounts
Email Account	username@swva.net	username@yourdomain.com (or .net, .org, etc.)
Incoming Mail (POP3) Server	mail.swva.net SSL POP3 Port: 995	mail.swva.net SSL POP3 Port: 995
Incoming Mail (IMAP) Server	mail.swva.net SSL IMAP Port: 993	mail.swva.net SSL IMAP Port: 993
Outgoing Mail (SMTP) Server	smtp.swva.net SSL SMTP Port: 465	smtp.swva.net SSL SMTP Port: 465
News Server	news.swva.net	news.swva.net

When configuring your mail client if asked for encryption type choose SSL (SSL/TLS)
It is recommended that you configure your E-Mail client for SMTP authentication.

Floyd 540-745-2111   **Ft. Chiswell 276-637-6485**   **Toll Free 1-800-941-0426**   **Support 1-800-741-9525**

Lobby Hours:
Weekdays: 8am - 6pm
Saturday: 9am - 1pm

Drive-Up Hours:
Weekdays: 8am - 6pm
Saturday: 9am - 1pm

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