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Volume 9 | Citizens Coop | December 2019 | 220 Webbs Mill Road | Floyd, VA 24091 | P: 745-2111

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Citizens

Your Cooperative continues to make great progress on our fiber deployment project. Our goal is to have the construction of our Fiber-to-the-Home project complete by the end of 2021. Currently, we have completed Willis and are connecting residents in that area to gigabit (1 Gbps) service. Construction is now taking place in Indian Valley and Fairview areas. We anticipate connecting customers in these areas early in 2020. You can view our construction map to get an approximate time that construction will be occurring in your area at **citizens.coop/fiberexpansion**/.

We appreciate the trust that you place in us and it is an honor to be your communication and entertainment provider. Thank you for your loyalty. To ensure your privacy and to better connect with you, we have renovated our lobby and have created more private spaces to discuss your service needs. Please stop by for a visit and enjoy a complimentary beverage. We look forward to serving you in the new year.

Sincerely, Greg Sapp | CEO & GM

Merry Christmas!

Thank You for Coming to our Annual Halloween Event

Please help us improve our newly created Haunted Trail. Take a moment to give us your feedback by visiting:

citizens.coop/halloweensurvey



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FREE HBO/Cinemax Weekend

January 17-20 - Enjoy! *Available on Citizens Digital TV only



WELCOME NEW EMPLOYEES



Cotey Bentley Engineer



Brennan Buckner Broadband Tech

www.citizens.coop 540.745.2111 | 276.637.6485