Copper Hill Broadband Survey

For more than 100 years Citizens Telephone Cooperative (a.k.a. Citizens) has been providing communication services to most of Floyd County and the surrounding communities.

We are exploring an option to expand our services to the residents of Copper Hill. Citizens is applying for a grant through the Virginia Tobacco Commission to aid with the cost of this project. The project is contingent on us be awarded the grant. Should we be awarded this grant, this will enable Citizens to build a fiber network in your community allowing us to offer you Gigabit Internet service (1Gbps or 1,000Mbps speeds).

We need your prompt assistance with demonstrating the need for broadband in your community.

Please complete a short survey:

- **Mail by Nov 10, 2017**
  P.O. Box 137, Floyd, VA 24091

- **Online by midnight on Nov 13, 2017**
  www.surveymonkey.com/r/citizens-copper-hill

- **By phone by 6PM on Nov 13, 2017**
  (540) 745-0867 or 970-7867

- **Drop off at Citizens office by midnight Nov 13, 2017**
  220 Webbs Mill Rd N, Floyd, VA 24091

Contact Information

Name: _____

Phone Number: _____ Email Address: _____

Street Address: _____ City: _____ Zip Code: _____

What is your age?

☐ 18 - 24 ☐ 25 - 34 ☐ 35 - 44 ☐ 45 - 54 ☐ 55 - 64 ☐ 65 - 74 ☐ 75 or over

What term best describes your employment status?

☐ Employed full-time ☐ Employed part-time ☐ Self-employed ☐ Unemployed ☐ Retired

Do you have internet access at this home/location?

☐ Yes

☐ Yes, but it does not meet my needs and/or it is unreliable.

☐ No, but would if Internet were available/more reliable

☐ No

Are there any children K-12 living at this home address?

☐ Yes
☐ No

Is anyone at this household taking college courses or job training online?

☐ Yes
☐ No

Does anyone at this household use the Internet to work from home (i.e. telework or telecommute)?

☐ Yes
☐ No

Does anyone at this home operate a home-based business?

☐ Yes

☐ No

Do you own a business?

☐ Yes

☐ No

What do you use the Internet at this address for? (Check all that apply)

☐ Browsing (i.e. looking at websites)

☐ Business (i.e. telework, or telecommute)

☐ Email

☐ Music Streaming (e.g. iHeart Radio, Spotify)

☐ News

☐ Online Shopping

☐ Pay bills, or banking

☐ Search for work

☐ Social Media (e.g. Facebook, Twitter)

☐ Telehealth (i.e. doctor visit by Internet)

☐ Video & Phone calls via the Internet (e.g. Skype)

☐ Telehealth (i.e. doctor visit by Internet)

☐ Video Games

☐ Video Streaming (e.g. Netflix, YouTube)

What would you like to be able to do online at this location/home that you can't with your current connection? (Check all that apply)

- ☐ Nothing -current connection meets my needs
- ☐ Work from home (i.e. telework or telecommute)
- ☐ Online education and training
- ☐ Audio/video streaming
- ☐ Video/web conferencing
- ☐ Transmit large data files
- ☐ Healthcare communications/monitoring
- ☐ Financial/banking transactions
- ☐ Online shopping
- ☐ Other

General comments:

Thank you for your participation in helping
Citizens bring technology to your community.