



TELEPHONE



TELEVISION



INTERNET



CELLULAR



SECURITY



MEDICAL

## MANAGER'S MINUTE

Citizens has started off 2017 with exciting opportunities. As we begin a new year, we continue our commitment to **YOU**, our loyal customer, to provide Quality Service, Excellent Support and Advanced Technology.

We have several **NEW** Apps and Services that we hope you will try in 2017. You will find instructions and helpful hints throughout this newsletter.



1. **Voice Mail App** - Download the "ManageMyVmail" app onto your smartphone to check and manage the messages left on your landline home phone. It's **FREE!**



2. **Notify Plus Service** - For only \$9.99 per month you can make voice calls, send texts and emails simultaneously to all members of a group, whether it is a church congregation, ball team, business or any kind of group. You can create and send your message from a telephone, web portal, or from the **FREE** Apple or Playstore app.



3. **Stingray Music App** - Download the **FREE** App and take your Citizens Music Channels with you wherever you go!

Just give one of our friendly Sales Consultants a call. They will help walk you through setting up your apps.

Your Cooperative is working hard to provide you with more ways to use the technology you have in your home. Call us today and see how you can enhance your existing services.

- Greg Sapp  
GM & CEO

**Sign up for E-Care to  
view and pay your  
bills online.**

**Get \$5** when you sign up  
and go paperless!



### NOW SHOWING ON CCTV CHANNEL 20!

Citizens Swap-N-Shop is an online and televised show where folks can upload pictures, descriptions, sale price, and contact information to get rid of "stuff". Best of all, it's **FREE!**

Upload your 'stuff' at [citizensswapshop.com](http://citizensswapshop.com) or call into 745-SWAP (7927).



**citizens** citizens.coop • 540.745.2111 • 276.637.6485

TECH HOME

Get  
**Protected**  
Stay  
**Connected**



#### Protect Plus Features

SecureIT Web Security & Anti Virus  
Anti Theft for Phone or Tablet  
50GB File Backup  
Anti Phishing, Safe Surfing  
Parental Controls  
Password Keeper  
Unlimited Virus Removals  
For 4 Devices Desktop or Mobile

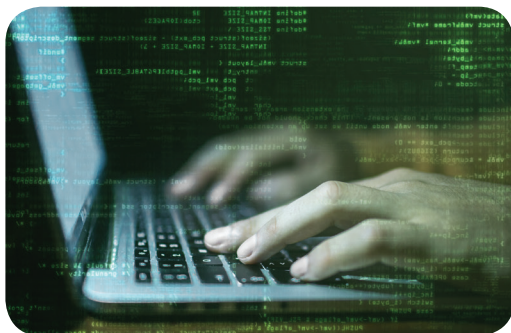
citizens

Only **\$5.95/mo.**

Call Today to Order!

**540-745-2111**

## For Your Protection



**Don't be worried** when we ask you to assign a password to your Citizens account. In our continued efforts to protect your account information, we are implementing more advanced procedures to avoid against identity theft and fraud. Please add a password to your account and only share with someone that you give permission to act on your behalf. Without this password, the person acting on your behalf will not be allowed access to your account information or to make changes.

While this may seem to be a nuisance, it's very important that we protect your account information and service transactions.

**When in doubt**, call us. Our Technicians are equipped with identification to ensure your protection when they are on a service call or installation. Our authorized security professionals are licensed by the Department of Criminal Justice (DCJS #11-9804) and also carry identification cards.

## Come see us March 10-12 at the Christiansburg Rec Center!

### THE NRV'S ONLY HOME SHOW

2<sup>nd</sup> Weekend In March



New River Valley  
Home Builders Association

## HOME EXPO



**Booth Spaces  
Going Fast -  
Reserve Yours  
Today!**



**Expert,  
Local  
Advice &  
Products**

**Workshops, Food  
Kids' Activities & More!**