CITIZENS TELEPHONE COOPERATIVE Rates and Service Conditions Manual

SECTION 302 LOCAL EXCHANGE SERVICE A Page 1

A Local Exchange Basic Service

A1. Service Description

Local exchange basic service provides calling options within and between the five exchanges specified herein. Each Exchange Service Area is identified on the maps contained in this Section. Depending on the member's choice of service, the Local Calling Area may include an individual exchange or combinations of several exchanges. Expanded local calling areas are offered in other sections of this manual. Exchanges available in the Local Calling Area are Alum Ridge, Ballard, Floyd, Locust Grove, and Willis. Rates are a combination of the service element rates involved. The rates for service and equipment not specifically shown in this section are presented in other sections of the RSM. Rates, excluding those for Semi-public Paystations, do not include the provision of any type station equipment or station connection.

A2. Definition of Terms

Dial Tone Line

A Dial Tone Line provides the necessary facilities from the central office up to and including the network interface device and allows access to the telecommunications network.

Monthly Usage Options

Monthly usage options provide customers with options for a type of local calling privilege other than being charged only on a per-call basis.

Unlimited Monthly Usage Option

No limit to the number of local calls per month for a flat rate.

A3. Measured Rate Services

Measured Rate Services provide for calling to stations within the local service area with each call charged for on a time-of-day, and length of message basis. Rates for messages are based on the time schedule as specified herein. Measured Rate Service is not offered in connection with Semipublic Telephone Service.

A4. General Application of Rates

The rates shown herein entitle the customer to local messages to all telephones bearing the designation of any central office of the exchanges included in the associated local service area. The rates for dial tone lines apply to each class of service as indicated. Charges for monthly usage options apply in addition to the charges for dial tone lines.

A5. Time Schedule

Premium and non-premium rates apply as follows:*

Time Applicable

Rates	From	To But not Including	Days Applicable
Premium	7:00 A.M.	7:00 P.M.	Mon. through Fri.
Non-Premium	7:00 P.M.	7:00 A.M.	Mon. through Fri.
Non-Premium	7:00 A.M.	7:00 A.M.	Sat. and Sun.

^{*} Rates Applicable on Certain Holidays

On New Year's Day (Jan.1), Independence Day (July 4), Labor Day (the first Monday in Sept.), Thanksgiving Day (the fourth Thursday in Nov.), and Christmas Day (Dec. 25), the holiday rate applicable is Non-Premium rate.

The appropriate rate table is applied to each period of a call and charges calculated at the rate for initial period and additional periods. They are applied to that portion of the message occurring within the rate period stated above.

A6. Business Rate Application

- a. Dial tone lines are available only in conjunction with a monthly usage option.
- b. Monthly usage options provide for local calling on a monthly basis to dial tone lines in the local service area are as follows:
 - 1. Unlimited Usage No limit on the number of local calls per month for a flat rate.
 - Measured Rate service provides for charging on a per-call basis on calls to the local service area with no usage allowance included in the monthly rates. Calls to the company's business office and repair service center are excluded where charges would apply.
- c. Charges for Other Plans to extend the local calling area are as specified under each extension plan.

A7. Business Monthly Rates

Business Class of Service Access Line Per Line

(1)	Dial Tone Line		Per Month		
	One Party Single Trunk Pay Telephone Service		\$ 15.70 15.70 19.40		
(2)	Monthly Usage Option - Meas One Party (Flat)	sured Rate Service	\$ 3.05		
	Single Trunk (Flat)		3.05		
	(Measured) Rate per minute or fraction thereof				
	Per Minute P	Ion-Premium er Minute 05			
(3)	Unlimited Monthly Usage Opt	tion Flat Rate			
	One Party		\$11.70		
	Single Trunk		17.30		
	Pay Telephone Service		13.40		

A8. Residence Rate Application

- a. Dial tone lines are available only in conjunction with a monthly usage option.
- b. Monthly usage options provide for local calling on a monthly basis to dial tone lines in the local service are as follows:
 - 1. Unlimited Usage No limit on the number of local calls per month for a flat rate.

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- Exchange Flat/Measured Rate No limit on the number of local calls for a flat rate to
 the exchange on which the dial tone line is rated and basic measured rate service on
 calls to all other exchanges in the local service area. Calls to the company's business
 office and repair service center are excluded where charges would apply.
- Measured Rate service provides for charging on a per-call basis on calls to the local service area with no usage allowance included in the monthly rates. Calls to the company's business office and repair service center are excluded where charges would apply.
- c. Charges for Other Plans to extend the local calling area are as specified under each extension plan.

A9. Residential Monthly Rates

Residence Class of Service Access Line Per Line

(1) Dial Tone Line One Party	\$10.30
(2) Unlimited Monthly Usage Option Flat Rate One Party	\$ 4.50

(3) Monthly Usage Option - Economy Service Exchange Flat/Measured Rate Service

One	Party (Flat) Ballard	\$ 1	1.37
	Locust Grove	1	1.89
9	Floyd	3	3.16
	Alum Ridge	1	1.53
	Willis	2	2.03
	(Measured) Rate per Premium Per Minute	minute or fraction thereo Non-Premium Per Minute	f
	.06	.05	

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(4) Measured Rate service

One Party (Flat)

.70

(Measured) Rate per minute or fraction thereof

Premium*

Non-Premium*

Per Minute

Per Minute

.06

.05

A10. Flat Rate Basic Local Calling Area

Local Service Area

Exchanges included in Local Calling Areas

Alum Ridge Ballard, Floyd, Locust Grove, Willis

Ballard Alum Ridge, Floyd, Locust Grove, Willis Floyd Alum Ridge, Ballard, Locust Grove, Willis

Locust Grove Alum Ridge, Ballard, Floyd, Willis

Willis Alum Ridge, Ballard, Floyd, Locust Grove