

# Citizens Email

## Email Pricing

Email accounts are provided with all Citizens Internet services. Check your current internet plan for the number of email addresses included.

**Additional Email Addresses** Each additional email account is filtered by Red Condor and has 5GB of storage space.

**A la Carte — \$1 per month**

**Block of 25 addresses (same domain) — \$12.50**

**Email only - \$5.00 (without our internet service)**

## Junk Mail & Virus Protection

Citizens provides junk mail and virus protection with every email account through a service called Red Condor. Red Condor filters all email messages and identifies any that may be categorized as spam, junk, phishing, or contain a virus or other dangerous content. These messages have been filtered and held in quarantine for your review.

### Email Filter Pricing (without Citizens email service)

**A la Carte — \$1 per month**

**Block of 25 addresses — \$12.50**

Email Server Settings	SWVA accounts	Personalized Domain name accounts
Email Account	username@swva.net	username@yourdomain.com (or .net, .org, etc.)
Incoming Mail (POP3) Server	mail.swva.net SSL POP3 Port: 995	mail.swva.net SSL POP3 Port: 995
Incoming Mail (IMAP) Server	mail.swva.net SSL IMAP Port: 993	mail.swva.net SSL IMAP Port: 993
Outgoing Mail (SMTP) Server	smtp.swva.net SSL SMTP Port: 465	smtp.swva.net SSL SMTP Port: 465
News Server	news.swva.net	news.swva.net

When configuring your mail client if asked for encryption type choose SSL (SSL/TLS)

It is recommended that you configure your E-Mail client for SMTP authentication.

**Floyd 540-745-2111**

**Ft. Chiswell 276-637-6485**

**Toll Free 1-800-941-0426**

**Support 1-800-741-9525**

### Lobby Hours:

Weekdays: 8am - 6pm

Saturday: 9am - 12pm

### Drive-Up Hours:

Weekdays: 8am - 6pm

Saturday: 9am - 12pm

220 Webbs Mill Road

P.O. Box 137

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