



Manager's Minute

Aww...Spring is Here!

What a beautiful scene as you drive through our communities. See the bright green grass, flowering trees, and hear birds chirping. It's Spring! Your Cooperative is also springing into action with new outdoor Wi-Fi options for you. Whether you want Wi-Fi by your firepit, on your porch or patio, or even in the garage or barn—we have options to serve your needs for Outdoor Wi-Fi. Just give our office a call. We'll be happy to help.

Looking Ahead

At the time of this writing, we're eagerly awaiting the finalization of our Community Connect Grant contract. Once signed, we can kick off construction to bring 1 Gbps Internet to residents in parts of Carroll County. While we had hoped to have the contract well before now, delays at the federal level

have pushed things back. But rest assured, we ARE coming, and we'll begin work as soon as possible. Please keep an eye out for letters and emails from us, as we'll notify you the moment we have the signed contract in hand. In the meantime, if you know family or friends in these communities who haven't signed up yet, encourage them to reach out to us. They can simply press 2 when calling our office at 276-637-8485 to speak with our Sales team for all the details.

A Bright Future

The future is bright for your Cooperative, and we're grateful for the trust you've placed in us as your provider. As technology continues to evolve, we remain committed to embracing these changes and using them to benefit you. Our mission to provide you with high-quality service, excellent support, and cutting-edge technology is unwavering.

Until I see you again, my door is always open to you. Thank you for being a part of our community!

Sincerely

Donna Smith | CEO & General Manager

WE ARE ALSO KICKING OFF OUR COMMUNITY EVENTS

Saturday, May 10, 2025

Community Yard Sale - 7 am to 1 pm
Call 540.745.2111 to reserve your space

Friday, May 16, 2025

Floyd County High School Graduation - 6 pm
Watch LIVE on CCTV Channel 20

Saturday, May 17, 2025

Cruise-In 5 pm to 8 pm

Saturday, June 21, 2025

Cruise-In 5 pm to 8 pm

Saturday, July 19, 2025

Cruise-In 5 pm to 8 pm

Saturday, August 16, 2025

Cruise-In 5 pm to 8 pm

Saturday, September 6, 2025

Community Yard Sale - 7 am to 1 pm
Call 540.745.2111 to reserve your space

Saturday, September 20, 2025

Cruise-In (hours TBD)

Saturday, October 18, 2025

CTC Annual Meeting - Registration at 11 am, Meeting at 12pm
Watch for more information

Saturday, October 18, 2025

Community Concert 5 pm to 9 pm
FREE Admission. Watch for Details

All Community Events will be at Citizens located at

220 Webbs Mill Rd, Floyd, VA 24091

Cruise-Ins have FREE Admission and Food for purchase on-site.

OFFICE CLOSINGS

Monday, May 26, 2025

Memorial Day

Friday, July 4, 2025

Independence Day

SmartBiz for Small Business

2025 is shaping up to be an exciting year for our business customers! In the fourth quarter of last year, we introduced a new product designed specifically for small businesses – SmartBiz. Citizens' SmartBiz is a flexible, integrated solution that makes connecting both wired and wireless systems seamless and secure.



SmartBiz Benefits:

- Prioritized, secure Wi-Fi for your point-of-sale devices
- Business-grade cybersecurity to protect your POS, staff, customers, and guest networks, plus proactive network monitoring to guard against cyber threats
- Extended Wi-Fi coverage for outdoor spaces, because not all jobs are done indoors
- And much more!

SmartBiz is just one of the ways we're helping small businesses thrive in an ever-changing digital landscape. Contact us to learn more!

Employee Recognitions

30 YEARS
OF SERVICE



Neil Bolt

25 YEARS
OF SERVICE



Eddie Bower



Joy Gardner

20 YEARS
OF SERVICE



Jay Conner

15 YEARS
OF SERVICE



Dexter Wood



Melissa Goodson



Paul Harris

5 YEARS
OF SERVICE



Marsha Phillips

WELCOME ABOARD!



STEVEN GLENN
Broadband Technician



citizens

Technology for Your Community