









TELEPHO

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# MANAGER'S MINUTE: Happy 110th Birthday Citizens!

2024 will mark another milestone for your Cooperative. We will celebrate our 110th birthday AND complete our county-wide fiber-to-the-home deployment project. Stop by our office on Wednesday, February 28th for refreshments and gifts to celebrate 110 years of service. Our team is also looking forward to hosting a Finish-Line Community Party on August 3rd. Mark your calendars and come enjoy music by The Worx, a Food Truck Rodeo, and more! Watch for details on our website, social media,

and Bulletin Board Channel. Here's a glimpse of the Cooperative's journey through the years. Thank you for allowing us to be your service provider. Until I see you again, my door is always open to you.

Sincerely, Donna Smith CEO & General Manager





Cooperative





Memberships issued, "party line" services Iron wire replaced with copper wire

1940s

introduced

Merger with Floyd-Montgomery Telephone Cooperative

1950s

Dial telephone system

introduced

1960s

Underground phonelines, first in the state to deploy a digital switch

1970s

1980s

Touch-Tone calling, 911 emergency services, party lines replaced by private lines 1990s

Internet service, website hosting, moved into the new 220 Webbs Mill Road facility 2000s

First on East Coast to deploy IPTV technology, BTOP infastructure project 2010s

Business and Carrier Class Ethernet & Internet services, Hosted Voice services for Business, Fiber Optics

2020s

Increased broadband speeds to support Internet dependent devices, Smart Home, Fiber-to-the-Home Project, VoIP Residential and Business services

## CITIZENS OFFERING A NEW SERVICE:



Citizens Creative Connections (CCC) offers Social Media Management and Content Creation for various media for advertising and marketing purposes. CCC can provide quality video content, efficient social media placement, advertising, and web design. CCC can be the arm of support to help companies reach their business goals, and production costs are kept to a minimum.

## MARK YOUR CALENDARS

#### Events —

Wednesday, February 28, 2024

Citizens 110th Anniversary Party 8 am to 5 pm (Walk-in for gifts and refreshments) Citizens - 220 Webbs Mill Rd, Floyd, VA 24091

Saturday, March 23, 2024

Buffalo Eggstravaganza 10 am to 1 pm Floyd Rec Park - 114 Park Dr. NE, Floyd, VA 24091

Saturday, August 3, 2024

**Citizens Finish-Line Community Party** 220 Webbs Mill Rd, Floyd, VA 24091 More details to come!

## Closings -

Monday, February 19, 2024 **President's Day** 

Friday, March 29, 2024 **Good Friday** 

Monday, May 27, 2024 **Memorial Day** 

### **EMPLOYEE MILESTONES for 2024**

**5 YEARS** OF SERVICE



**Jamie Cooper** 



Brandon Gwynn



Maggie Houchins Elizabeth Dorsett



**15 YEARS OF SERVICE** 



Michelle Hines



Keith Blair

**20 YEARS OF SERVICE** 



Shelia Bower



Keith Poole



Lori Saltus



Matthew Cox

**25 YEARS OF SERVICE** 



Tina Osborne



Frankie Turpin





Russell Janney

